# **YWCA Prince Albert** 1895 Central Avenue Prince Albert, SK S6V 4W8

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# **Job Description**

Job Title: Client Support Worker Casual – Our House

**Job Type:** Casual (no guaranteed hours)

**Location:** 94-15<sup>th</sup> Street East, Prince Albert, SK

**Reports To:** Our House Supervisor

**About the YWCA:** YWCA Prince Albert is a friendly and rewarding place to work. There are

many opportunities for advancement for hard-working, positive, team-

oriented people.

**Responsibilities:** 

YWCA Prince Albert's **Our House Supportive Recovery Centre** is home to three distinct programs serving specifically: Women in Crisis, individuals living with persistent mental health and addiction experiences, and people seeking haven while in pre and post in-patient substance abuse treatment. All three programs have their own distinct space but operate in synch to create a community where people gain a sense of belonging and purpose.

Client Support Workers are members of the Our House team and work together to provide support for clients/residents in a flexible, compassionate, and responsible manner. Client Support Workers work flexible hours and must be available occasionally for "non – social" hours. (Weekends, stat holidays and evenings).

#### **Qualifications:**

- Post-secondary education ex. Rehabilitation Worker, Disability Support Worker, partial university or other relevant training and experience in the human services field and/or lived experience in the area of Mental Health/Addiction recovery;
- Valid driver's license;
- Mental Health First Aid or willingness to attain certification;
- Good communication skills, written and oral;
- Understanding and awareness of First Nations culture;
- Ability to work independently as well as with a team;
- Demonstrate a pro-active approach, flexibility, tolerance, perseverance and competence;

- Understanding and use of Psychosocial Rehabilitation and Recovery values and practices;
- Experience in working with people with mental health, substance misuse and/or cognitive disabilities;
- Good time management skills;
- Must pass YWCA Security Clearance (includes VSC)

### **Remuneration:** \$22.62

## YWCA additional Benefits:

- Paid sick time
- Professional development opportunities

#### **Duties:**

- Provide culturally sensitive outreach, case management, counselling and other needed services to clients;
- Assist residents/clients in skills of daily living;
- Assist residents/clients in the management of medication;
- Organize and participate in recreational activities;
- Organize and facilitate groups in areas such as life skills, health teaching, social/leisure/recreational etc.;
- Ensure appropriate records are completed and maintained, such as contact notes, incident reports, etc.;
- Participate in staff training First Aid/CPR, PART, ASIST, MHFA, and in service education;
- Be willing and able to provide First Aid/CPR;
- Attend staff meetings and staff planning/team meetings as required;
- Assist in ensuring the safety and security of the Our House building as may be required ex. Monitor cameras, walk through, lock checks, etc.;
- Shopping, prepare meals;
- Have knowledge of Mental Health First Aid and provide appropriate professional responses to residents disclosing thought of self – harm or suicide, hallucinations, delusions or other symptoms;
- Other duties as may be assigned by management;

**Probation:** All YWCA Prince Albert positions contain a three - month probation period.

\*All applicants must reside in Saskatchewan.